



AT A GLANCE BULLETIN



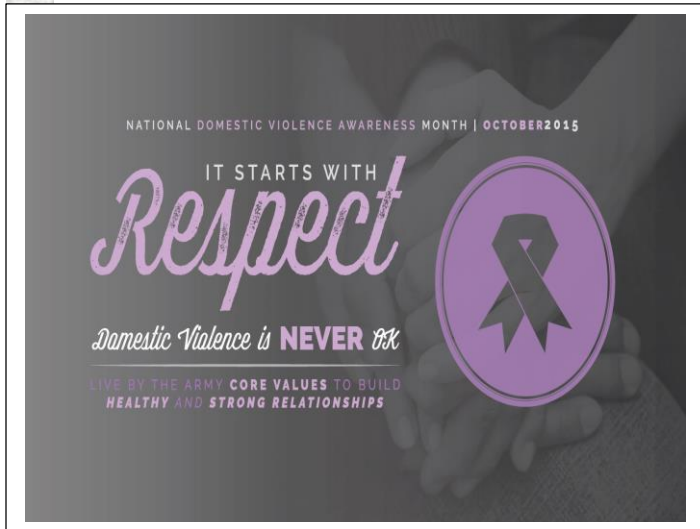
Army Community Service
61 Quebec Street, BLD 683
Fort Devens, MA 01434-4479

Serving the Military in New England

October 2015

OCTOBER 2015

Army Community Service



Fort Devens Welcome Center

61 Quebec Street, Building 683

ACS Hours of Operation

0730-1600 Monday -Friday

<https://www.devens.army.mil>

ACS TELEPHONE NUMBERS

978-796-3023/ 3119 DSN 256-3023/ 3119

MILITARY ONE SOURCE

1-800-342-9647 Available 24/7/365

www.MilitaryOneSource.mil

FROM THE OFFICE OF THE ACS DIRECTOR

October is Domestic Abuse Awareness Month: It Starts With Respect; Domestic Violence is Never OK!



DEPARTMENT OF THE ARMY
HEADQUARTERS, FORT DEVENS
31 QUEBEC STREET
FORT DEVENS, MASSACHUSETTS 01434-4424

TMDT-7A

10 September 2015

MEMORANDUM FOR ALL GARRISON AND TENANT EMPLOYEES

SUBJECT: Domestic Violence Prevention Month in the Army: It Starts with Respect;
Domestic Violence is Never OK.

Domestic Violence Awareness Month is recognized October of each year. In recent years, there has been an upward trend in substantiated cases of domestic violence in the Army. It is important to realize that many causes and conditions contribute to domestic violence, and it takes more than the usual effort to reduce the risk.

Without every one of us doing our part, we cannot say our Army is fully ready to meet the mission of preventing domestic violence. Any time an Army Family member suffers from abuse, we fall short of our goals for readiness. Therefore, the message to everyone in the Fort Devens community for Domestic Violence Awareness Month 2015 is clear and simple:

It starts with respect: Live by core values to keep your relationship healthy and strong. Core values are more than talk. Core values are lived and reflected in our everyday practices and interactions. Just as each branch of the military has a set of core values, so should every relationship.

Every couple experiences relationship challenges. No matter how tough times get, commit to living by core values and working through problems in a healthy way.

Children learn about relationships by watching the people they know best. Set the stage for your child's future relationships by modeling safe, respectful communication and conflict resolution with your spouse or partner.

Join me in making this October's Domestic Violence Awareness Month the beginning of a year-round campaign to end domestic abuse. Let the Fort Devens Family Advocacy Program be your partner in preventing and reducing the risk of domestic abuse, and restore valued relationships that are deteriorating. Everyone plays a role in upholding the Army values and standards that support safe, healthy relationships for everyone in the military community.

POC is Imelda Fisher at 978 796 3023 or imelda.fisher.civ@mail.mil


CHARLETTE K. WOODARD
LTC, AG
Commanding

FINANCIAL

Fake Debt Collectors: are calling people with claims that their loved ones owe payments on a loan. According to reports received by BBB, scammers use threats of jail time to trick victims into paying up.

How the Scam Works: You are at work or home and the phone rings. When you answer, the caller tells you that he/she works on behalf of a loan company. He claims to be collecting overdue payments taken out by your family member or significant other.

You tell the caller that you won't pay the debt. But he starts to threaten that your loved one will be arrested and/or face other consequences, such as a suspended driver's license or job loss. As much as you want to protect your loved one, don't pay up!

Despite the threats, these "debt collectors" don't have any power over you or anyone else. In most cases, the alleged overdue loan doesn't even exist. Even if your loved one does owe money, paying the scammers won't help reduce the debt. Below is advice on how to deal with these intimidating calls.

What to do if you receive a Harassing Call from a Debt Collector: The best protection against debt collection scams is simply knowing your rights. Here's a quick overview.

Ask the debt collector to provide official "validation notice" of the debt. Debt collectors are required by law to provide the information in writing. The notice must include the amount of the debt, the name of the creditor and a statement of your rights under the Fair Debt Collection Practices Act. If the self-proclaimed collector won't provide the information, hang up.

If you think that a caller may be a fake, ask for his name, company, street address, and telephone number. Then, confirm that the collection agency is real.

Do not provide or confirm any bank account, credit card or other personal information over the phone until you have verified the call.

Check your credit report for by going to annualcreditreport.com or calling (877) 322-8228. This will help you determine if you have outstanding debts or if there has been suspicious activity under your name.

Tell your loved one to place a fraud alert on his/her credit report. If scammers have information like your name, relationship and phone number, they probably have a lot more.

File a complaint with the Federal Trade Commission if the caller uses threats. The Fair Debt Collection Practices Act prohibits debt collections from being abusive, unfair or deceptive.

Hanscom AFB Ticket and Tours: Take a trip with us! We offer many exciting destinations. Call us at (781) 225-6505 to make your reservation today. Please make your reservation 30 days in advance for all overnight trips.

New York City Shopping: November 21, 2015 | \$64 per person. Depart from Hanscom: 6:30 a.m. | Return: 6:30 p.m. Tour includes: Round trip transportation: Luxury Silver Fox Motor Coach. Stops will be made at both Rockefeller Center and Macy's. Enjoy the day exploring the city on your own!



SOLDIER AND FAMILY

A Driver's License Won't Get You Through Airport Security If You Live in These States: You'll need a passport if you are residents of New York, New Hampshire, Minnesota, Louisiana, or American Samoa. The reason: At some point in 2016—the precise date hasn't yet been announced—driver's licenses from those states will no longer be considered sufficient to clear airport security and board an airplane.

This new policy is a result of the Real ID act, passed by Congress in 2005 as a counterterrorism measure to standardize the reliability and efficacy of personal identification. Unfortunately, the driver's licenses of that handful of states did not make the cut, failing to provide enough security features in the cards themselves or enough verification of identity and immigration status in the application processes.

The Department of Homeland Security began rolling out Real ID in 2014. Phase one involved restricted government areas, and phases two and three concerned semi-restricted areas like nuclear power plants. But phase four touches federally regulated aircraft—and therefore will affect millions of people.

When it rolls out officially for travelers, you won't have anything new to worry about if you're going abroad—you'll need a passport anyway. But if you're flying domestically, double check that your license makes the ID cut. **Update:** The State Department has some tips on how to get a passport in a timely manner.



For information on Disney 4-Day Military Promotional Tickets for admission to Walt Disney World Resort, or to make room reservations at Walt Disney World Resort, military personnel may call 407-939-7830 or participating U.S. military base ticket offices. For information regarding Disney 3-Day Military Promotional Tickets for admission to the Disneyland Resort, or to make room reservations at the Disneyland Resort, military personnel may call 714-520-7088 or participating U.S. military base ticket offices. Information is also available at disneymilitaryoffers.com.

ORLANDO -- Disney Parks is saluting U.S. military personnel in 2016 by offering special ticket and room prices.

U.S. Military members, including active and retired members of the United States Coast Guard, National Guard and Reservists or their spouses, can purchase the tickets and rooms.

Walt Disney World Resort: At Walt Disney World Resort – from September 25, 2015 through December 16, 2016, active and retired U.S. military personnel (including active and retired members of the United States Coast Guard, National Guard and Reservists) or their spouses can purchase:

Disney 4-Day Military Promotional Tickets with Park Hopper Option for \$196 each, plus tax

Disney 4-Day Military Promotional Tickets with Water Park Fun and More Option for \$196 each, plus tax

Disney 4-Day Military Promotional Tickets with Park Hopper and Water Park Fun and More Options for \$230 each, plus tax.

Walt Disney World Resort tickets may be used January 3, 2016, through December 19, 2016, except that the tickets may not be used March 20, 2016 – April 1, 2016.

Active and retired U.S. military personnel can purchase Disney Military Promotional Tickets for themselves and up to five additional family members or friends. No more than six Disney Military Promotional Tickets may be purchased by any eligible member of the U.S. military (or spouse) pursuant to this offer. All tickets and options are non-transferable and must be used by December 19, 2016.

Topsfield Fair: Military Day FREE Admission: Tuesday, October 6, 10 a.m., Location: 207 Boston Street, Topsfield, MA. The Topsfield Fair will offer free admission for active duty military personnel and their immediate family members October 6. To qualify for this offer, eligible personnel and their family members must present valid military IDs at the Fair entrance. For additional information, visit <http://www.topsfieldfair.org/admission.php>.

The Discovery Museums: FREE Lego Zone Sunday, October 11, 10 a.m.-4:30 p.m. Location: The Discovery Museums, 177 Main St. (Route 27), Acton. This event is free for active duty military and their families. The Science Discovery Museum invites patrons to participate in one of

their Lego challenges or build their own unique vision. Finished creations will be added to the community display to inspire fellow visitors.

As part of the museums' year-round military appreciation program, active duty military personnel, including National Guard and Reserve, and their family members receive free admission for up to four people with valid ID. For additional information, please contact The Discovery Museums at 978-264-4200 or by email at fun@discoverymuseums.org.

FREE Military Appreciation Day at Apple Hill Farm: Sunday, October 11, 12-4 p.m. Location: Apple Hill Farm, 580 Mountain Road, Concord, NH. The Souther Family would like to invite military members and their families to enjoy a free day of apple picking, face painting, pumpkin painting, apple crisp and ice cream at Apple Hill Farm. The event is free to activity duty, guard, reserve and retired military members and their families. Registration is not required, but military IDs must be shown to participate in the event. Individuals who are a parent or significant other of a military member and do not have a military ID are asked to email the Blue Star Mothers at nhbluestarmom@yahoo.com to be added to their guest list for the event. For additional information, email Apple Hill Farm at info@applehillfarmnh.com.

HANSCOM AIRMAN AND FAMILY READINESS CENTER

October 2015

Please Call 781-225-2765 to Register

SOMEONE TO TALK TO when you need it: Military Family Life Counselors (MFLC) provide free, short-term, non-medical, solution-oriented counseling on a range of issues. For service members and their families – no records are kept. Call (781) 879-7654 and leave your first name only for an appointment!

Employee Assistance Program (EAP) provides a confidential, free counseling service on a wide range of personal & work concerns for DoD civilian, NAF & DECA employees as well as their family members. The EAP offers Financial & Legal services as well. Contact Ina Bachman, LICSW, CEAP at 1-800-222-0364 for an appointment & check out the website www.FOH4you.com . ** On site every Monday!!

VA BENEFITS ADVISORS *are available*. Please contact them at 781-225-2624/2625 or 508-847-9985. Located in Bldg 1217.

VETERANS AFFAIRS DISABILITY CLAIMS REVIEW

Fridays (By Appointment Only) A representative from AMVETS, a veterans' service organization, will assist you in processing your disability claim and answer questions. **Appointment is required.**

Call the AMVETS Service Representative at 617-980-8400.

SCHOOL LIAISON PROGRAM is available to coordinate and assist military and DoD civilian parents with school-age children with educational opportunities and information necessary to succeed in an academic environment. Call 781-225-2765 for assistance/information.

**** EVERY TUESDAY! INDIVIDUAL TRANSITION PLAN CHECKLIST -- CAPSTONE**

VERIFICATION All AF service members who completed Pre-separation counseling and TAP/GPS are required to complete DD Form 2958, Service Member's Individual Transition Plan Checklist (referred to as "Capstone"), prior to separation/retirement. This is a mandatory requirement for out-processing. Appointments are available every Tuesday, from 1:00 – 2:30 pm. Call 781-225-2765 to schedule an appointment with an A&FRC Consultant.

****PRIVATE SECTOR & FEDERAL RESUME CRITIQUE** By “in person” appointment only
Resumes are reviewed by an employment specialist with HR experience - get feedback to improve your format and content. Email your resume to 66.fss.fsfr.cmb@us.af.mil & receive a response within 7 business days. Prior attendance at A&FRC or TAP ***NOTE: All classes are subject to change. Please call to register and confirm date and time.**

FAMILY WELCOME - STOP IN ANYTIME!! Welcome to Hanscom AFB, Boston & New England! **PRE-REGISTRATION IS REQUIRED. CALL (781) 225-2765 or email us at 66.fss.fsfr.cmb@us.af.mil**

Federal Resume Writing & USAJOBS Thursday, October 1 | 12:30-4 p.m.

Improve your odds of getting the federal job you want by learning resume techniques, how to locate essential skills, keywords to include, how to write accomplishment statements, resume builder formats and more.

Resume Writing for the Private Sector: Tuesday, October 6 | 9 a.m. to 12 p.m.

This basic resume writing course discusses how to write and format an effective resume and cover letter. Taught by a former HR professional with 8 years of staffing experience.

Creating a Healthy Marriage

Thursday, October 8 | 11:30 a.m. to 12:30 p.m.

Explore the myths and realities of marriage through each stage & the keys to creating & maintaining a healthy relationship with your spouse.

Caregiver Peer to Peer Support Group: Tuesday, October 13 | 1-3 p.m. The Caregiver Peer to Peer Support Initiative wants to hear from you to: learn of the issues impacting you day-to-day and what your needs are and connect you with other military caregivers.

Lunch & Learn-The ABC's of Home Buying: Wednesday, October 14 | 12-12:45 p.m.

Learn about deciding how much house you can afford, getting the right mortgage, and steps to take before you go house hunting. Presented by the Hanscom Federal Credit Union. Free lunch will be provided.

E-Smooth Move: Thursday, October 15 | 11 a.m. to 12:15 p.m. Learn how to navigate the new internet-based resources designed for PCS moves, and where to get answers to your questions about your upcoming move. Informational handouts will be provided. Bring your smart device and follow along with us on our Wi-Fi.

Moving with Children: Thursday, October 15 | 12:15-1 p.m. Learn tips & techniques to help make moving & adjustment to a new school easier for your children; whether it's their first move or their fifteenth.

Lunch & Learn Franchising: Friday, October 16 | 12-1 p.m. Are you considering self-employment as your next career option? You might want to give franchising a closer look. Bring your lunch and come and listen to this class presented by the Small Business Administration.

Building Your Child's Self-Esteem: Thursday, October 22 | 11:30 a.m. to 12:30 p.m.

This presentation will teach participants about positive thinking and behaviors, motivation and tips and strategies for staying positive and motivated in any situation. Presented by Hanscom's Military and Family Life Consultant.

Winning Salary Negotiation Information: Tuesday, October 27 | 11 a.m. to 1 p.m.

This workshop will cover the negotiating skills necessary to negotiate a top-of-the range salary.

Installation Commander's Welcome & Info Fair

Monday, October 19 | 8-11:30 a.m.

Your official introduction to Hanscom AFB features essential base and local community information for new arrivals. Spouses and other service personnel at HAFB encouraged to attend. Medical Squadron Welcome for clinic beneficiaries at 11:45 a.m.

Transition-GPS Workshop: Monday-Friday, October 19-23 | 7:30 a.m. to 4 p.m.

Hanscom Conference Center, Bldg. 1106 All military attendees must have completed DD Form 2648/1 (Pre-separation Counseling) prior to the workshop. Mandatory for all service members. Spouses welcome. Assists voluntarily and involuntarily separating, and retiring service members with career and life transition. This five day program consists of a VA benefits briefing, DOL Employment Workshop, modules on financial planning, Military Occupational Code (MOC), Crosswalk, and preparation and review of Individual Transition Plans (ITP). All military attendees must be enrolled in eBenefits.va.gov prior to the workshop. Please bring your own laptop. Pre-registration is required. To register or for more information, please contact the A&FRC at (781) 225-2765.

Heart's Apart: "Costume Party": Wednesday, October 21 | 5-7 p.m. Hanscom Commons

Families of deployed, remote tour and extended TDY service members are invited to wear your costume and join us for a spooky evening. Please RSVP with the total number of individuals attending by Friday October, 19 by calling the Airman & Family readiness Center at 781-225-2765 or via email shon.teicheira@us.af.mil.

Senior Tap Workshop: Wednesday-Friday, October 21-23 | 7:30 a.m. to 4 p.m.

Hanscom Conference Center Bldg. 1106 The Senior TAP Workshop provides imperative career information and accommodates the specific needs of senior military leaders.

Eligible: CMSgt's, Lt. Col's, and Col's of all Active Duty/Guard/Reserve branches of service including the Coast Guard. Prerequisites: Be within 24 months of your retirement.

2. Attend or have attended Pre-Separation Counseling (offered every Wednesday from 9-11).

3. Attend or have attended Days 1&2 of a regular TAP Workshop (VA Day and A&FRC day).

Education Track Training: Tuesday-Wednesday, October 27-28 | 9 a.m. to 4 p.m.

Education Center, Bldg. 1728 Designed for individuals who have decided higher education will be part of their career development path. Course will help in areas such as choosing a degree completion

program, selecting an institution, obtaining funding, credit transfers, and completing the admissions process.

Family Advocacy Outreach

CELL PHONE COLLECTION: The Family Advocacy Program collects used and old cell phones, and distributes them to local domestic violence agencies. Drop off phones, batteries, and chargers to the Family Advocacy Program, Bldg. 1217. Please put each phone and its accessories in a sealed, plastic bag.

WIC, a nutrition and education program for income-eligible expectant parents or parents with children age birth to five is located on base. * **WIC is located in Bldg. 1507** *. **WIC is on base the first and third Wednesday** of each month from 0800 to 1530. For WIC appointments or information, call (617) 312-9974.

First Connections- Is a non-profit, family support organization that provides comprehensive services to families with young children birth through age five. First Connections serves a large geographic area that encompasses twelve metro-west communities, including Hanscom Air Force Base. All programs are free or low cost. More information is available on their website www.firstconnections.org or by calling 781-287-0221.

EMPLOYMENT READINESS

From Army Times on Web: This new eBenefits feature incorporates numerous tools and resources for job seekers, as well as employers who want high quality applicants. Veterans, service members and their spouses or dependents, who are looking for work, transitioning out of the military or changing careers are encouraged to utilize the Veterans Employment Center. Users can access the Skills Translator function to translate military terms to civilian skills or just go right to the Resume Builder tool. Resumes created on the site will be available to private and public sector employers who specifically want to hire veterans. Veterans Employment Center is found at <http://www.ebenefits.va.gov>.

EBenefits Fact Sheet http://www.nvti.ucdenver.edu/home/buzz_xtra/eBenefits_factsheet.pdf

Hanscom AFB Employment Center:

The ERRC offers computers, printers, phones, fax & copy machine, scanner and a large lending and reference library for A&FRC customers.

COMPUTERS: There are 7 internet and CAC enabled computers available for use. The computers also feature monthly job listings and bookmarked sites. The computers are loaded with helpful instructional programs such as Mavis Beacon (typing tutor) and Microsoft Office training.



LENDING LIBRARY: The ERRC offers a large selection of library resources including books, CDs and DVDs. Employment topics include resume writing, interviewing skills and applying for federal jobs. Relocation topics include moving overseas, moving with children, and having fun in New England - family and pet-friendly activities. Other printed resources include atlases, fliers, and magazines.

HOT JOB BOARD, JOB LISTINGS AND OTHER RESOURCES: The Hot Jobs Board is updated on a daily basis and includes up to the moment federal, contractor, AFFES and NAF positions located in and around Hanscom. Listed Jobs are filed by sector and searchable by date. Other posted notices include local area job fairs, job fair guidance and six-month job search instruction schedule.



*150 Samples of Samples of Military Transition, Military Spouse,
Student Veteran, and Government Federal Employee Federal Resumes
From Current Titles and CD-ROMs by Kathryn Troutman*



**<http://www.resume-place.com/imcomacs>
Username: IMCOMACS
Password: getajob**

The Resume Place, Inc. -- www.resume-place.com -- (888) 480-8265

Free Vocational Training for Veterans: The Veterans Training School (VTS) is recruiting unemployed and under-employed Veterans for the following vocational free vocational programs: Apply today! Email Andrew Moyseowicz or call 617-371—1810. Find more online at www.nechv.org

Career Opportunities: An update that we now have a “Career Opportunities” link on our website which will have all the information regarding our current job opening, description, and how to apply... <http://www.veteransinc.org/about-us/career-opportunities/>

Labor Ready : Provides temp jobs to those interested in gaining work experience, want some extra cash, or need immediate income when between jobs or need seasonal work. Flexible work hours; get paid the same day. Over 600 locations throughout the United States.

<http://www.laborready.com/Temporary-Employment>

The above information is provided as a community service. No endorsement of events, products or services by the DoD is implied or intended. For more information, contact the company directly.

Free Resume Help for Military Members: The below website is where Service Members can get free resume writing help and the course schedule. <http://www.networkri.org/centers.htm>

USA JOB: JOB OPPORTUNITIES ON THE BASE - Remember to go to www.USAJOBS.GOV and search for Newport, RI if you are interested in finding out and applying for positions open onboard the Naval Station. Current opportunities include a Motor Vehicle Operator that's open through next week. Spread the word! USAJOBS - The Federal Government's Official Jobs Site www.USAJOBS.GOV This is a United States Office of Personnel Management website. USAJOBS is the Federal Government's official one-stop source for Federal jobs and employment information.

Job Search: Below please find a link to critical skills needed at Booz Allen Hamilton. Please share with your contacts and have all interested email me their resumes and I will submit on their behalf – this speeds up the review process. Also, applicants must identify the job skills qualification from the list. <https://erp.bah.com/hotjobs.htm>

Website: Career Resources for Veterans: The Defense Centers of Excellence (DCoE) recently collaborated with PBS to produce a handbook for military families. Created as a companion to the PBS series "This Emotional Life," A Handbook for Family & Friends of Service Members explores the stressors and feelings individuals may encounter throughout the different phases of deployment. The handbook aims to provide solutions for Service members and identifies outside tools and resources that may be useful to friends and family members before, during and after deployment. Topics include what to expect during deployment and how to strengthen or repair relationships. Order the handbooks from the Real Warriors Campaign website at <http://www.sc.edu/career/Webresources/veterans.html>

<http://www.realwarriors.net/materials/order>

Hanscom AFS: Resources <http://www.hanscom.af.mil>

Massachusetts Career Information System: <http://masscis.intocareers.org/default.asp>

Veterans Employment Services (978) 534-1481 x 117 www.wmoore@detma.org

Orion International: info@orioninternational.com

RELOCATION READINESS

ACS has listings for apartments or houses to rent. List is updated as housing is made available to us. Call 978-796-3023. ACS Electronic Welcome Packets
<https://www.devens.army.mil>

Moving and Relocation Information: Terrific tips to make moving easier. Plan my Move at
<http://www.militaryinstallations.dod.mil/MOS/f?p=MI:ENTRY:0>

TRICARE Information at Hanscom AFB: Hanscom AFB offers a monthly Newcomer Orientation Medical Clinic welcome to all new patients every Tuesday from 1300 to 1500. It is strongly recommended that Army personnel attend so they can find out about their provider, how to access emergency services, and referral. Telephone: 781-377-2120

FORT DEVENS SERVICES:

Fort Devens Mail and Distribution: Mail & Distribution Hours are as follows. The Door will be open for box pick up between the following hours. 0730 AM to 1600 PM. Window pick up 0900 AM to 1200 PM 1230 PM to 1430 PM

Education Office: The 99th RSC Education Office is located at 30 Quebec Street, (Building 666) Fort Devens, in Rooms 328, 326, and 324. Call 978-796-2968. Services include educational and career counseling, GI Bill questions and issues, tuition assistance, financial aid and scholarship information as well as test administration and test proctoring.

Police Services Division: Fingerprinting 0930-1030 / 1500-1600 or By Appointment.

Police: 978-796-3333

Physical Security: 978-796-2061

Carlson Wagonlit Travel/Veterans Travel: 800-945-0535 or 402-345-7596

Devens Legal: 978-796-2255

Education Office: 978-796-2331

AAFES / Clothing & Sales: 978-772-6838 / 2065

Photo Section DA Photo: 978-796-2559

Fort Devens ID Cards 978 -796-2130, Building 683

Billeting: Bldg. 978-796-3201

Distance Learning Center: 978-796-3612 / 2605 / 2626

Transportation: Passenger 978-796-2141/ or 2393 Freight 978-796-2832/ or 2840

Vehicles: 978-796-2141

MASSACHUSETTS RESOURCES:

USO New England: <http://www.uso-newengland.org/index.htm>

Massachusetts Parks: www.state.ma.us/dem/forparks.htm

Massachusetts Wildlife: www.state.ma.us/dfwele/dfw

State of Massachusetts Child Care Finder: www.qualitychildcare.org

Massachusetts Getaway Guide: <http://www.mass-vacation.com/>
Massachusetts's area Guides net: <http://massachusetts.ags.myareaguide.com/>
Boston and Local Area Concerts: <http://www.bostonconcerts.com/>

No endorsement of events, products or services by the DoD or the Army is implied or intended. Additionally, neither the Army nor the organization endorses the product or organization at any "link" destination contained herein, nor does the Army exercise any responsibility over the content at the destination.

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